




# STUDENT SERVICES ENQUIRY TEAM

GOT A QUESTION?  
WE'RE HERE TO HELP!

-  [www.glasgow.ac.uk/sset](http://www.glasgow.ac.uk/sset)
-  [www.glasgow.ac.uk/help](http://www.glasgow.ac.uk/help)
-  +44 (0) 141 330 7000

## Useful Contacts

### ACCOMMODATION SERVICES

Web: [www.gla.ac.uk/accommodation](http://www.gla.ac.uk/accommodation)  
Email: [accom@glasgow.ac.uk](mailto:accom@glasgow.ac.uk)  
Phone: +44 (0)141 330 4743  
Or for temporary / emergency accommodation only:  
[temp-accom-support@glasgow.ac.uk](mailto:temp-accom-support@glasgow.ac.uk)

### CAREERS SERVICES

Web: [www.gla.ac.uk/careers](http://www.gla.ac.uk/careers)  
Email: [careers@glasgow.ac.uk](mailto:careers@glasgow.ac.uk)  
Phone: +44 (0)141 330 5647

### DISABILITY SERVICES

Web: [www.gla.ac.uk/disability](http://www.gla.ac.uk/disability)  
Email: [disability@glasgow.ac.uk](mailto:disability@glasgow.ac.uk)  
Phone: +44 (0)141 330 5497 / 5121

### EXTERNAL RELATIONS (ADMISSIONS)

Web: [www.gla.ac.uk/study/enquire](http://www.gla.ac.uk/study/enquire)  
Online chat (9.00am - 4.00pm)  
On Campus: 1 The Square (10.00am - 4.00pm)

### GLOBAL OPPORTUNITIES TEAM

Web: [www.gla.ac.uk/international/abroadexchange](http://www.gla.ac.uk/international/abroadexchange)  
Outgoing Email: [goabroad@glasgow.ac.uk](mailto:goabroad@glasgow.ac.uk)  
Incoming Email: [visiting-students@glasgow.ac.uk](mailto:visiting-students@glasgow.ac.uk)

### INTERNATIONAL STUDENT SUPPORT

Web: [www.gla.ac.uk/international/support](http://www.gla.ac.uk/international/support)  
Email: [internationalstudentsupport@glasgow.ac.uk](mailto:internationalstudentsupport@glasgow.ac.uk)  
Phone: +44 (0)141 330 2912

### ACCOUNTS RECEIVABLE

Web: [www.gla.ac.uk/myglasgow/accountsreceivable/](http://www.gla.ac.uk/myglasgow/accountsreceivable/)  
Click **Contact us** > → **Submit an online helpdesk query**  
SAAS queries: [saas-enquiries@glasgow.ac.uk](mailto:saas-enquiries@glasgow.ac.uk)  
Refund queries: [refund-enquiries@glasgow.ac.uk](mailto:refund-enquiries@glasgow.ac.uk)  
Phone: +44 (0)141 330 2801

### COUNSELLING SERVICES

Web: [www.gla.ac.uk/counselling](http://www.gla.ac.uk/counselling)  
Email: [studentcounselling@glasgow.ac.uk](mailto:studentcounselling@glasgow.ac.uk)  
Phone: +44 (0)141 330 4528

### EXAMINATIONS TEAM

Web: [www.gla.ac.uk/exams](http://www.gla.ac.uk/exams)  
Email: [reg.exams@admin.gla.ac.uk](mailto:reg.exams@admin.gla.ac.uk)

### FINANCIAL AID TEAM

Web: [www.gla.ac.uk/registry/finance/funds](http://www.gla.ac.uk/registry/finance/funds)  
Email: [reg.finaid@glasgow.ac.uk](mailto:reg.finaid@glasgow.ac.uk)  
Phone: +44 (0)141 330 2216

### GRADUATION TEAM

Web: [www.gla.ac.uk/graduation](http://www.gla.ac.uk/graduation)  
Email: [graduation@glasgow.ac.uk](mailto:graduation@glasgow.ac.uk)  
Phone: +44 (0)141 330 3540

### STUDENT FINANCE (CREDIT CONTROL)

Web: [www.gla.ac.uk/students/money](http://www.gla.ac.uk/students/money)  
Email: [finance-student@glasgow.ac.uk](mailto:finance-student@glasgow.ac.uk)  
Phone: +44 (0)141 330 6509 / 3622 / 8656